



---

**To:** All IEHP PCPs, All IEHP Pharmacy Providers  
**From:** IEHP Pharmaceutical Services Department  
**Date:** 8/27/24  
**Subject:** Academic Detailing Services Now Offered

---

Inland Empire Health Plan's (IEHP) Pharmacy Academic Detailing is an educational and evidence-based outreach program for our providers and pharmacies. IEHP's Academic Detailing Pharmacists and Pharmacy Technicians are trained outreach educators that perform phone, virtual, and one-on-one outreaches with physicians, nurse practitioners, physician assistants, and pharmacy staff. Our goal is to transform the prescriber and pharmacy practice and enhance the provider, pharmacist, and member experience.

Our Academic Detailing team is working closely with Riverside University Health System (RUHS), San Francisco Department of Public Health's (SFPH) academic detailing team, Center for Innovation in Academic Detailing on Opioids (CIAO), and the Center for Disease Control and Prevention (CDC) to provide detailing services, resources, and information on *Safe Opioid Prescribing for Chronic Pain* to our providers. This academic detailing service with our providers will help **reduce opioid-related overdose morbidity and mortality in our communities and protect our IEHP members.**

#### **Opioids and Chronic Pain Topics including but not limited to:**

- Naloxone & Opioid Tapering
- Recognizing Opioid Use Disorder (OUD)
- Controlled substance monitoring
- Buprenorphine
- Interpreting Urine Drug Screening (UDS)
- Medication Assisted Treatment (MAT)

#### **How Providers can get involved:**

These are **free** academic detailing sessions, and we encourage you to contact us to schedule a session that works best for yourself and your office staff.

We are excited to work in collaboration with Providers such as yourself, who are committed to quality of care and together we can combat opioid abuse and overdose in our community.

**Questions & Scheduling:** [PharmacyAcademicDetailing@iehp.org](mailto:PharmacyAcademicDetailing@iehp.org)

**Resources:** <https://iehp.org/en/providers/pharmacy-services?target=academic-detailing>

Sincerely,  
IEHP Pharmaceutical Services

All IEHP communications can be found at: [www.providerservices.iehp.org](http://www.providerservices.iehp.org) > Provider Central > News and Updates > Notices

All Pharmacy communications sent by IEHP can also be found at: [www.providerservices.iehp.org](http://www.providerservices.iehp.org) > Provider Central > Pharmacy Services > Pharmacy Times Notices