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To: Enhanced Care Management (ECM) Providers
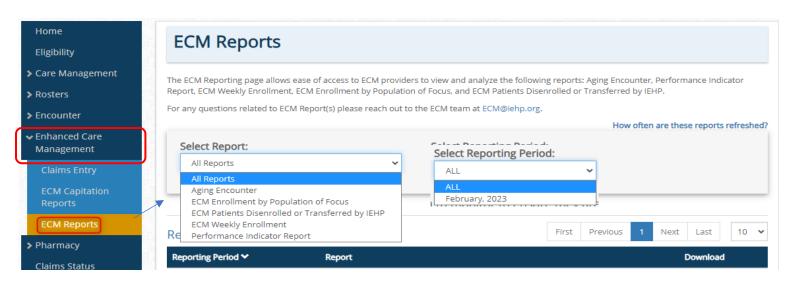
From: IEHP - ECM

Date: June 29, 2023

Subject: **NEW! Enhanced Care Management Reports Added to Provider Portal**

To assist you in providing optimal care to our Members, we have added the **Enhanced Care Management Reports** tab to the Provider Portal.

The reporting tab allows ease of access for ECM Providers to view, sort, analyze and download the following reports regularly:

- **Aging Encounter** - used for monitoring to ensure minimum encounter submittal to meet PMPM (per member per month) requirements.

- **Performance Indicator** - allows ECM providers to monitor their achievements within the value-based payment (VBP) measures.

- **ECM Enrollment by Population of Focus** - demonstrates monthly enrollment for the following PoF indicators: Serious Mental Illness, Substance Use Disorder, High Utilizer, Homeless, and Post Incarceration.

- **ECM Weekly Enrollment** - new member enrollment by location.

  *All above updated around the **6th of each month**

- **ECM Patients Disenrollment or Transfer** - members who were disenrolled or transferred to a different attributed location. *This report will be available around **the 15th of each month**.

As a reminder, all communications sent by IEHP can also be found at: www.iehp.org > Providers > Plan Updates > Correspondence

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org