



To: All IEHP Pharmacy Providers
From: IEHP Pharmaceutical Services
Date: July 6, 2023
Subject: DualChoice (HMO D-SNP): Known billing issue

Dear IEHP Pharmacy Providers,

There is a known issue for some IEHP DualChoice Members. Some pharmacies are unable to perform Coordination of Benefits (also known as split billing) for Medicare Part B benefits (such as test strips). **Do not charge IEHP DualChoice Members the coinsurance.**

Please email IEHP at -2e693b@iehp.org. They will help resolve the issue.

Sincerely,

IEHP Pharmaceutical Services