



We heal and inspire the human spirit.

To: Riverside County Providers
From: IEHP – Provider Relations
Date: July 17, 2023
Subject: **Three Wildfires in Riverside County – Possible Impact to Member Care**

There are reports of **three (3) ongoing wildfires identified in Riverside County** areas that may impact our Members' access to care:

1. **The Reche Canyon Fire** – off 9400 block & Reche Canyon Road, near Morena Valley
2. **The Rabbit Fire** –Some Road Closures have been re-opened. Roads remaining closed are Southbound HWY 79, County Landfill Rd, Jack Rabbit Trail, and Bridge Street. Evacuation Orders and warning remain in place.
3. **Highland Fire** – off South Highland Springs Ave and Breckenridge Ave

If your practice is forced to close temporarily or modify operations, such as providing telehealth only appointments or reduced hours, please contact:

- IEHP Provider Call Center at (909) 890-2054 or (866) 223-4347; or
- Email ProviderServices@iehp.org

Notifying IEHP will help us stay up to date on the impact of these fires and assess the needs of our members and providers.

★ If your office is forced to close, please contact patients whose appointments may need to be rescheduled.

Thank you for your service to our communities.
Our thoughts are with everyone affected by the fires and we are here to serve you.

As a reminder, all communications sent by IEHP can also be found at: www.iehp.org > Providers > Plan Updates > Correspondence

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org