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To: Medi-Cal IPAs
From: IEHP – Provider Relations
Date: August 11, 2023
Subject: **Care Management Medi-Cal Care Coordination File Review Tool**

The Medi-Cal Care Coordination (CC) Review Tool has been updated **to include a review of EPSDT Members.**

- **Care Coordination (CCR) Review Tool:** Five of the Ten files reviewed monthly will be specific to EPSDT members. You will see those labeled on the tools as file reviews #6-10.

Below are the specific changes to the tool:

- “EPSDT Member Report” added to “Care Coordination Identification Source” row 14, columns N, P, R, T, and V
- “Member selected from EPSDT Member report” added to “File Summary” row 21, columns N, P, R, T, and V

APL 23-005 references MCP (Managed Care Plan) Contract, Exhibit A, Attachment 11, Comprehensive Case Management Including Coordination of Care Services:

“...Consistent with the MCP contract, MCPs must ensure the provision of Comprehensive Medical Case Management services, including coordination of care for all Medically Necessary EPSDT services delivered both within and outside the MCP’s Provider Network. MCPs are also responsible for the coordination of carved-out and linked services and referral to appropriate community resources and other agencies, regardless of whether the MCP is responsible for paying for the service...”

IEHP began auditing implementation of the updated regulatory criteria for May 2023 data starting July 16, 2023.

Updated review tools can be found at IEHP website:

www.iehp.org > Providers > Provider Manuals > 2023 Manuals > Provider Manuals
> Provider Manual Medi-Cal > 25 – Delegation and Oversight (PDF)

or click on the following link below:

<https://www.iehp.org/en/providers/provider-manuals?target=2023manuals>

If you have any questions, please feel free to contact Juan Ortega, IEHP Delegation Oversight Director at Ortega-J2@iehp.org