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To: Medicare IPAs
From: IEHP – Delegation Oversight
Date: August 25, 2023
Subject: **Correction: Continuity of Care- Notice of Authorization Letter Template**

The Inland Empire Health Plan (IEHP) has made a correction to the communication, **Updated: Continuity of Care - Notice of Authorization Letter Template**, sent on August 16, 2023. There was an error found on the second page of the templates which stated one of three pages were available. However, the templates only had two pages visible.

Please note the following D-SNP Letter Templates were corrected:

- **Continuity of Care - Notice of Authorization** - English, Spanish, Chinese, Vietnamese

We require that the updated letter templates be incorporated into your workflows as soon as possible and will begin auditing implementation for letters dated as of **October 2, 2023**.

Letter templates can be found at IEHP website: www.iehp.org > Providers > Provider Resources > Forms > DSNP Letter Templates or click on the following link: [IEHP - Provider Resources : Forms](#)

NEW D-SNP Letter Templates

NEW These templates should not be used until the effective date of [January 2, 2023](#). Please continue using the current Medicare DualChoice letter templates currently seen on this webpage for the remainder of 2022.

A complete template includes all documents listed under each template in the order specified listed. Changes can only be made to highlighted areas. [any changes made outside of the highlighted areas are strictly prohibited by CMS.](#)

Click on the title to expand the menu and download desired document.

1. [AOR Dismissal Letter](#)

2. [AOR Request Letter](#)

3. [Continuity of Care - Notice of Authorization](#)

English

Last Updated:08/24/2023



Spanish

Last Updated:08/24/2023



Chinese

Last Updated:08/24/2023



Vietnamese

Last Updated:08/24/2023



[Nondiscrimination Notice, Taglines, Language Insert](#) - [English] [Spanish] [Chinese] [Vietnamese] Updated July 14, 2023

If you have any questions, please feel free to contact Juan Ortega, IEHP Delegation Oversight Director at Ortega-J2@iehp.org

As a reminder, all communications sent by IEHP can also be found on our website: www.iehp.org > Providers > Plan Updates > Correspondences