IE♥HP

We heal and inspire the human spirit.

To: All IEHP Providers

From: IEHP - Provider Relations

Date: September 29, 2023

Subject: **CORRECTION – Provider Website Redesign and Provider Portal Refresh**

We are issuing a correction to inform of a delayed launch of our redesigned IEHP website and updated look to our Provider Portal, coming in October.

Please rest assured, although our website will have an updated look and content organization, **we have not changed or removed the content that you count on.**

Additionally, our secure Provider Portal has been updated to reflect IEHP's new look but we **did not change the structure or functionality** your office team is accustomed to accessing.

We will continue to update and provide more detail as we get closer to the launch date of the new website.

Here are some of the enhancements you can expect to see:

- **New User-Friendly Provider Homepage** – displays only relevant content, multiple access points for Provider Portal Login, and links to the most visited Provider pages and regulatory guidance.

- **Streamlined Navigation** – better organized content with streamlined drop-down menus accessible via four different navigation areas: Provider Central, Resources, Programs, and Join the Network.

- **Images that Reflect our Community** – IEHP is driven by its Mission to "Heal and Inspire the Human Spirit" and our new branding design reflects our Mission, Vision and Values.

- **A new modern and clean look for our Provider Portal**

Again, there are **No Changes to Navigation, Structure or Functionality of the Provider Portal**. All portal updates are cosmetic in nature and a reflection of IEHP's updated look.

As a reminder, all communications sent by IEHP can also be found at: www.iehp.org > Providers > Plan Updates > Correspondence

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

Sample: New Provider Website Homepage and Access Points to Provider Portal