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To: All Medi-Cal Providers
From: Provider Communication
Date: October 16, 2023
Subject: **ACES Prop 56/Directed Payment Update**

Retroactive to **August 1, 2023**, IEHP has suspended the standard claims processing of codes G9919 and G9920, as directed by the Department of Health Care Services (DHCS).

This was due to a revision in the Medi-Cal fee table for ACES codes, with DHCS recommending the use of APL23-017 as guidance. As a result, codes G9919 and G9920 will only be paid through the ACES Prop 56/Directed Payment process and not standard claims process.

This guidance has been provided to our delegated IPAs.

Any Provider who has received payment from IEHP or our IPAs through the standard claims process in the last few months **and has not completed ACES training and attestation will stop receiving payments immediately**. Providers who have not trained or attested through the ACES Aware training program do not qualify for the ACES Prop 56/Directed Payment program.

To qualify for the ACES Prop 56/Directed Payment, Providers must:

- Be contracted with IEHP or our delegated IPAs
- Complete ACES training and attest via www.acesaware.org.
- Utilize either the PEARLS tool or a qualifying ACES questionnaire.

ACES Prop 56/Directed Payments have the following frequency limits:

- One directed payment of \$29 per contracted provider per member per year for member **less than 21 years** of age on date of service.
- One directed payment of \$29 per provider per member per lifetime for member **between age 21 and 65** on date of service.

IEHP will not seek refunds from:

- Any provider who has received “double” payments (one through regular claims processing and one from Prop56/Directed Payment) due to configuration and processing issues.
- Any unattested provider who incorrectly received payments.

As a reminder, all IEHP communications can be found at: www.iehp.org > Providers > Provider Notices

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org