



*We heal and inspire the human spirit.*

**To:** Select Medi-Cal Providers

**From:** IEHP - NCQA

**Date:** December 6, 2023

**Subject:** **Enhanced Care Management (ECM) Provider Feedback Survey**

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IEHP provides Enhanced Care Management (ECM) services for Members with complex medical needs. This benefit offers additional services to help Members stay healthy and coordinate their care between multiple healthcare professionals.

Managing health conditions like diabetes, hypertension, and substance use disorder can be complex and challenging. That's why ECM offers supportive services to address whole health and care for the body and mind.

**We value our providers' feedback and would like to hear from you about your perception of the ECM Program over the past year.** Your input is crucial. Please scan the QR code or use the link below to complete the survey by **December 29, 2023.**

<https://forms.microsoft.com/g/etwAGmh4XT>

Thank you for your participation!



As a reminder, all IEHP communications can be found at: [www.providerservices.iehp.org](http://www.providerservices.iehp.org) > Provider Central > News and Updates > Notices

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email [ProviderServices@iehp.org](mailto:ProviderServices@iehp.org)