



We heal and inspire the human spirit.

To: All IEHP Providers & IPAs

From: Provider Communication

Date: December 21, 2023

Subject: REMINDER: Diversity, Equity, & Inclusion Training - Due December 31, 2023

Providers who have completed the training and submitted an attestation are not required to take it again, if this applies to you, please disregard this notice.

Reminder: IEHP's Diversity, Equity, and Inclusion (DEI) training is available online.

The DEI training is required and meets the National Committee of Quality Assurance's (NCQA) Health Equity measures and requirements. After completing the training, Providers will be able to offer medically necessary and covered services to all our Members in a culturally and linguistically appropriate manner.

The training covers six essential areas to help Providers better understand the needs of our Members. These include:

- IEHP Membership Overview
- Culture and Cultural Competence
- Communication
- Cultural Competence and the LGBTQ Communities
- Race, Ethnicity, Faith & National Origin
- Seniors and Persons with Disabilities (SPDs)

Deadline to complete DEI training is December 31, 2023. To access the eCourse, click on the link below:

- [IEHP - Diversity, Equity and Inclusion Training](#)

Or visit our website at:

www.ProviderServices.iehp.org > Provider Central > Provider Manuals and Training > Diversity, Equity and Inclusion Training.

Please complete the attestation at the completion of the training and submit to IEHP, following the instructions included on the attestation.

All IEHP communications can be found at: www.providerservices.iehp.org > Provider Central > News and Updates > Notices

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org