

# Urgent Care + Wellness Quality Incentive Program

**To:** IEHP Medi-Cal Urgent Care Providers  
**From:** IEHP – Quality Programs  
**Date:** December 22, 2023  
**Subject:** 2023 Urgent Care + Wellness Quality Incentive Program Guide – Important Changes

Inland Empire Health Plan (IEHP) has made an **update** to the 2023 Urgent Care + Wellness Quality Incentive Program Guide.

We have taken your feedback and added a **Well-Care Visits Resource** tool that includes best practice guideline recommendations.

**Please refer to the updated 2023 Urgent Care + Wellness Quality Incentive Program Guide to locate the tool.**

The program guide can be found at:

[www.providerservices.iehp.org](http://www.providerservices.iehp.org) > Provider

Central > Provider Incentive Programs > Pay for Performance Program or [click here](#).

As a reminder, all IEHP communications can be found at: [www.providerservices.iehp.org](http://www.providerservices.iehp.org) > Provider Central > News and Updates > Notices

For questions related to this program connect with IEHP’s Provider Call Center at 909-890-2054, (866) 223-4347, email [ProviderServices@iehp.org](mailto:ProviderServices@iehp.org) or with IEHP’s Quality Department at [QualityPrograms@iehp.org](mailto:QualityPrograms@iehp.org)

Appendix 2: Well-Care Visits Resource			
Visit Component	3-11 years	12-21 years	Resources*
Interval History	Annually	Annually	
Height, Weight, and BMI including BMI percentile	Annually	Annually	
Blood pressure	Annually	Annually	
Vision Screening	Annually	Annually	<a href="#">Visual Acuity Testing (Snellen Chart)</a>
Hearing Screening	4-6 years: Annually 6-10 years: Every 2 years	Every 3 years	<a href="#">Clinical Practice Guidelines: Childhood Hearing Screening - American Academy of Audiology</a>
Immunizations	Per Schedule	Per Schedule	<a href="#">CDC Schedule</a>
Developmental Surveillance	3-5 years: Annually	--	<a href="#">CDC's Developmental Milestones   CDC</a>
Behavioral/Social/Emotional Screening	Annually	Annually	<a href="#">Behavioral and Emotional Screening Tools for Primary Care</a>
Assess for risk of Tuberculosis	Annually	Annually	<a href="#">California Pediatric Tuberculosis Risk Assessment and User Guide</a>
Assess for risk of dyslipidemia	9-11 years: Once	17-21 years: Once	<a href="#">Integrated Cardiovascular Health Schedule (Table 3-1 page 8)</a>
Assess for risk of STIs	Annually	Annually	<a href="#">The Five P's approach</a>
Tobacco, Alcohol, or Drug Use Assessment	--	Annually	<a href="#">Brief Screener for Tobacco, Alcohol, and other Drugs</a>
Depression and Suicide Risk Screen	--	Annually	<a href="#">PHQ-9</a>
Physical exam appropriate for age	Annually	Annually	
Fluoride Varnish	3-5 years: every 6 months 6+ years: <a href="#">Refer to a Denti-Cal Provider</a>	<a href="#">Refer to a Denti-Cal Provider</a>	<a href="#">Topical fluoride for caries prevention - The Journal of the American Dental Association (ada.org)</a>
Anticipatory Guidance	<a href="#">Information for Parents of Children</a>	<a href="#">Information for Parents of Teens</a>	

Adopted from [American Academy of Pediatrics Periodicity Schedule](#)