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**To:** IEHP D-SNP Primary Care Providers (PCPs)  
**From:** IEHP – Quality Programs  
**Date:** December 27, 2023  
**Subject:** IEHP Direct Stars Incentive Program – **2024 Program Guide Release!**

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Inland Empire Health Plan (IEHP) is pleased to announce the release of the **2024 IEHP Direct Stars Incentive Program!** The IEHP Direct Stars Incentive Program has been designed to reward Primary Care Providers (PCPs) for **high quality care provided to IEHP Direct DualChoice (D-SNP) Members.**

The **2024 IEHP Direct Stars Incentive Program Guide** is now available at: [www.providerservices.iehp.org](http://www.providerservices.iehp.org) > Provider Central > Provider Incentive Programs > Pay for Performance Program or [click here](#). The guide includes program requirements, scoring methodology, measure details and more!

**The following measures are included in the 2024 IEHP Direct Stars Incentive Program:**

- Advanced Care Planning
- Annual Wellness Visit
- Care for Older Adults – Functional Status Assessment
- Care for Older Adults – Medication Review
- Care for Older Adults – Pain Screening
- Colorectal Cancer Screening
- Controlling High Blood Pressure
- Diabetes Eye Exam
- Flu Vaccine
- Glycemic Status >9.0% - Poor Control
- Post Discharge Follow-Up
- Transition of Care - Medication Reconciliation Post Discharge
- Breast Cancer Screening

Please use the **2024 IEHP Direct Stars Incentive Program Guide** to maximize your efforts. Thank you for your continued partnership in providing quality healthcare to IEHP's Members.

Questions related to this program can be sent to IEHP's Provider Call Center at 909-890-2054. (866) 223-4347, [providerservices@iehp.org](mailto:providerservices@iehp.org) or to IEHP's Quality Department at [QualityPrograms@iehp.org](mailto:QualityPrograms@iehp.org).

As a reminder, all communications sent by IEHP can also be found at: [www.providerservices.iehp.org](http://www.providerservices.iehp.org) > Provider Central > News and Updates > Notices.