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**To:** IEHP – Global Quality P4P PCP & IPA Participants  
**From:** IEHP - Quality Programs  
**Date:** January 29, 2024  
**Subject:** **2023 Global Quality P4P Program Guide – Additional Updates!**

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Inland Empire Health Plan (IEHP) has adjusted the 2023 Global Quality (GQ) P4P Program metric goals. The updates have been made to align IEHPs GQ P4P performance goals with national and state regulatory performance standards.

**2023 Global Quality P4P Program Guide Updates:**

- **Appendix 1:** Patient Experience – Member Satisfaction Survey tier 3 goals were updated.
- **Bundle Goals:** Bundle goals have been assessed and adjusted to ensure IEHP performance goals be more in alignment with national and state regulatory performance standards. The below **measures have been adjusted no more than 5% from the original bundle measure goal:**
  - Cardiovascular Bundle: Controlling High Blood Pressure
  - Diabetes Bundle: Blood Pressure Control < 140/90
  - Early Childhood Bundle: Well-Child Visits First 15 Months of Life
- **Added clarification language to the numerator for the following measures:**
  - Childhood Immunizations (CIS) – Combo 10
    - “All immunization series must be at least 14 days apart.”
  - Immunizations for Adolescents (IMA) – Combo 2
    - “All immunization series must be at least 14 days apart.”
  - Well-Child Visits in the First 15 Months of Life (W30)
    - “All visits must be at least 14 days apart.”
  - Well-Child Visits in the First 30 Months of Life (W30)
    - “All visits must be at least 14 days apart.”

Please review the above updates and leverage the **2023 Global Quality P4P Program Guide** to maximize your efforts in the 2023 performance year.

Thank you for your continued partnership in providing quality healthcare to IEHP's Members. As a reminder, all communications sent by IEHP can also be found at: [www.providerservices.iehp.org](http://www.providerservices.iehp.org) > Provider Central > News and Updates > Notices.

Questions related to this program can be sent to IEHP's Provider Call Center at (909) 890-2054, (866) 223-4347, [providerservices@iehp.org](mailto:providerservices@iehp.org) or email IEHP's Quality Department at [QualityPrograms@iehp.org](mailto:QualityPrograms@iehp.org).