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**To:** IEHP DualChoice (HMO D-SNP) Providers  
**From:** IEHP - Claims  
**Date:** February 29, 2024  
**Subject:** **Change to Telehealth Medicare Reimbursement**

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Centers for Medicare and Medicaid Services (CMS) and the Federal Registrar have published changes to the **Telehealth Medicare Reimbursement**.

Effective January 1, 2024, the following changes were made:

- Claims billed with place of service 02 (Telehealth provided other than in Member's home) will revert to be paid at the facility rate.
  
- Claims for Medicare Telehealth services billed with Place of Service 10 (Telehealth provided in Member's Home) will continue to be paid at the non-facility rate.
  - This applies to any service including behavioral health services.

Any claim adjustments will be completed by end of February 2024.

For more information on this change, please visit:

<https://www.federalregister.gov/documents/2023/11/16/2023-24184/medicare-and-medicaid-programs-cy-2024-payment-policies-under-the-physician-fee-schedule-and-other>

or visit [www.federalregister.gov](http://www.federalregister.gov) > go to search box and enter: 2023/11/16/2023-24184

<https://www.cms.gov/files/document/mm13452-medicare-physician-fee-schedule-final-rule-summary-cy-2024.pdf> or [cms.gov](http://cms.gov) > go to search box and enter: mm13452

As a reminder, all IEHP communications can be found at: [www.providerservices.iehp.org](http://www.providerservices.iehp.org) > Provider Central > News and Updates > Notices

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email [ProviderServices@iehp.org](mailto:ProviderServices@iehp.org)