



We heal and inspire the human spirit.

To: All IPA Administrators and Medical Directors
From: IEHP – Provider Relations
Date: March 12, 2024
Subject: **RETIRED – UM Authorization Guideline**

IEHP’s Guideline Review Committee has approved the following authorization guideline, effective 2/28/2024:

Guideline #	Guideline Title	Degree of Change	Updates/Changes
UM_OTH 05	Tertiary Care Center Referral Requests	Retired	<p>Highlights:</p> <ul style="list-style-type: none">• A tertiary care center is defined as specialized consultative care provided by specialists working in a center that has personnel and facilities for special investigation and treatment of complicated medical conditions. Tertiary care centers also offer sub-specialty resources, not available in the community-setting or at general hospitals.• Members will no longer need to be seen in the community-setting prior to being referred to a tertiary care center, as long as the tertiary care center is contracted.• Recommend retiring IEHP’s UMSC guideline Tertiary Care Center Referral Requests, since it no longer has clinical utility.

You may access these and all other authorization guidelines at: www.providerservices.iehp.org > Resources > Providers Resources > Utilization Management Clinical Criteria

As a reminder, communications sent by IEHP can also be found at: www.providerservices.iehp.org > Provider Central > New and Updates > Notices

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org