



Good Afternoon Providers,

Our CalEVV team is providing voluntary, in-person training events at various locations throughout the state. You are receiving this email because you've completed self-registration and indicated you use the state's free CalEVV system to collect and send EVV data to the state. For many of you, the state is not receiving any EVV data.

This in-person training is a new initiative that will provide training and support to you with tools, resources, and state guidance around provider compliance, roles and responsibilities, as well as other EVV requirements.

Our training will include the following interactive training sessions for providers using the CalEVV system:

- Overview of EVV
- Roles and responsibilities
- CalEVV system
 - How providers manage employees, clients and visits.
 - How staff use the mobile app and phone calls to log visits.
 - How providers assure compliant visit data is in the CalEVV system.

Register Today!

There are only 25 seats available for each training session, so we ask that **only two people attend the training per provider agency**. Each attendee will have training materials to share with others after training. Make sure to register early!

You can register for a session by clicking this [Registration Link](#), which will take you to the locations, dates and times of the trainings available. Location-specific details such as parking and building access will be provided.

Office Hours Flyer Attached

Attached to this email is a flyer providing information on in-person office hours being offered in the afternoons of each training day. If you do not need to attend a full training but have questions regarding EVV, please visit us during these office hours. No registration is required.

For questions regarding this training opportunity, or if the session you'd like to attend is full, please contact DHCS at EVV@dhcs.ca.gov.

Regards,

California Department of Health Care Services
EVV@dhcs.ca.gov

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Note: Any policy expressed in this e-mail is based on a unique set of facts presented and should not be presumed to apply to all other situations.

CALIFORNIA ELECTRONIC VISIT VERIFICATION (CALEVV) IN-PERSON OFFICE HOURS

Join us in our ongoing mission to support **caregivers, providers**, and our **Jurisdictional Entities (JE)** in meeting federal Electronic Visit Verification (EVV) requirements! The CaIEVV team is here to offer hands-on instruction, tools, resources, and state guidance on compliance and all things EVV-related.

Let's navigate this journey together!

BENEFITS

GETTING STARTED!

Any provider wanting assistance with the first step of self-registration.

CALEVV AGGREGATOR

Providers using an alternate EVV system can learn how the CaIEVV Aggregator helps them with compliance.

JE PARTNERSHIP

JE staff working to help providers with their compliance.

TECHNICAL ASSISTANCE

Any provider who wants assistance with submitting compliant data.

DATES & LOCATIONS:

- **March 19th & 20th**
2329 Gateway Oaks Drive, Sacramento, CA 95833
- **April 9th & 10th**
9500 Cleveland Ave., Rancho Cucamonga, CA 91730
(Park in Lot E, enter at North Entrance of Centers for Learning & Innovation)
- **April 16th & 17th**
2 MacArthur Place, Suite 500, Santa Ana, CA 92707
(Parking is \$1.50 per 30 minutes, up to \$18 per visit)
- **April 23rd & 24th**
1240 South Loop Road, Alameda, CA 94502
- **May 7th & 8th**
4615 North Marty Ave., Fresno, CA 93722
- **May 14th & 15th**
3200 Sillect Ave., Bakersfield, CA 93308
- **May 21st & 22nd**
3303 Wilshire Blvd., Suite 700, Los Angeles, CA 90010
(Parking is on-site, enter from Berendo Street, hourly fee)
- **June 5th & 6th**
4355 Ruffin Road, Suite 200, San Diego, CA 92123
- **July 23rd & 24th**
520 East Montecito Street, Santa Barbara, CA 93103
- **July 31st & August 1st**
1900 Churn Creek Road, Suite 114, Redding, CA 96002
- **August 6th & 7th**
525 2nd Street, Suite 300, Eureka, CA 95501
(Free and paid parking lots in and around Old Town Eureka)
- **September 11th & 12th**
2500 S. Western Ave., 4th Floor, Los Angeles, CA 90018

FREQUENTLY ASKED QUESTIONS:

- **Valid photo ID required**
- Open from **3pm-5pm** at the dates and times noted
- Registration not required
- Open to caregivers, providers and JE staff

LEARN MORE ABOUT EVV AT:

[DHCS EVV Website](#)

[DDS EVV Website](#)

****Additional dates to be determined and will be shared when scheduled.****

QUESTIONS?



DHCS: EVV@dhcs.ca.gov
DDS: EVV@dds.ca.gov
CDA: EVV@aging.ca.gov
CDPH: CDPHMCWP@cdph.ca.gov