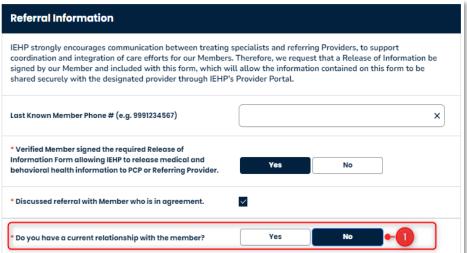| **To:**	All IEHP Covered (CCA) BH Providers
From:	IEHP – Provider Relations
Date:	March 19, 2024
Subject:	**Additional Field Added to BH Referral for Continuity of Care**

To ensure Continuity of Care (COC) for our IEHP Covered (CCA) Members, a new field has been added to the referral request form.
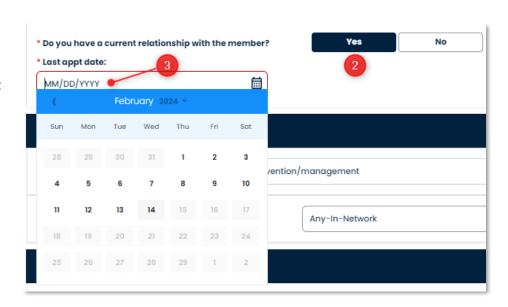
Referral > Request > Enter IEHP Covered ID > Behavioral Health > Referral Information

In the Referral Information section, a question regarding the Provider's relationship with the Member has been added as a required field.

1. If "No" is selected, you will be able to move forward with the form.

2. If "Yes" is selected, the "Last appt date" field will populate.

3. Click in the field and the calendar will pop up allowing you to select a past or current date.

If you have any questions, please contact the IEHP Covered Provider Call Center at (909) 291-8691 or (844) 248-IEHP (4347) or email ProviderServices@iehp.org

As a reminder, all IEHP communications can be found at: www.providerservices.iehp.org > Provider Central > News and Updates > Notices