

Covered

To: All IEHP Covered (CCA) BH Providers

From: IEHP – Provider Relations

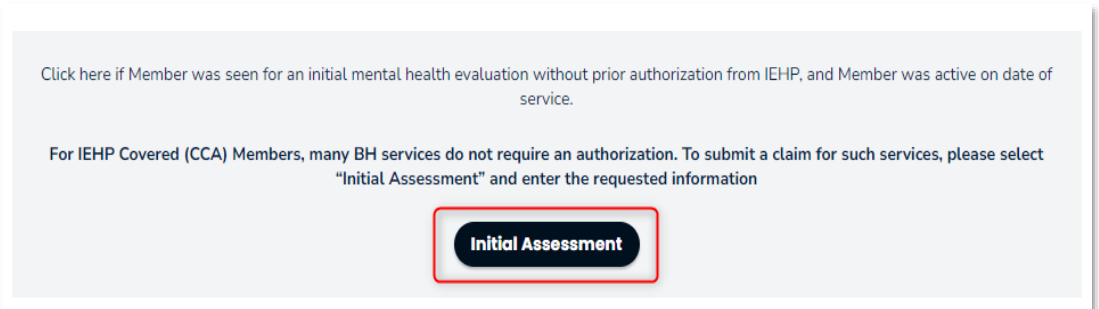
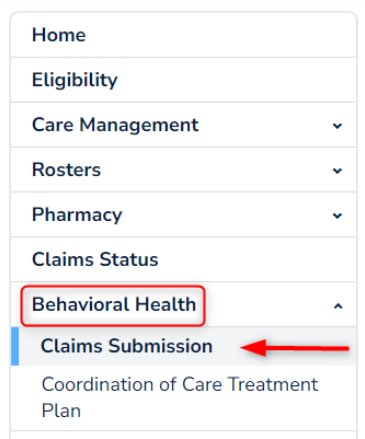
Date: April 9, 2024

Subject: Billing and Services not Requiring Prior Auth: IEHP Covered (Covered CA)

IEHP Covered (CCA) does not require a prior authorization for the following Mental Health and Substance Use Disorder services:

- Individual Therapy
- Group Therapy
- Diagnostic Evaluation
- Emergency Room Services
- Outpatient Medication Management
- Opioid Replacement Therapy
- Outpatient Mental Health and Substance Use Care
- Crisis Intervention

To bill for these services, access the Portal > Behavioral Health > Claims Submission > Initial Assessment*



After selecting Initial Assessment, complete the required fields to submit a claim for these services. All submitted claims will be viewable under “Claims Status”.

IMPORTANT: When billing IEHP Covered claims for the services referenced above, please use the Initial Assessment button for all claims, including those following the initial assessment.

Questions? Please contact the IEHP Covered Provider Call Center at (909) 291-8691 or (844) 248-IEHP (4347) or email ProviderServices@iehp.org

All IEHP communications can be found at: www.providerservices.iehp.org > Provider Central > News and Updates > Notices