



Urgent Care + Wellness Quality Incentive Program

To: IEHP Urgent Care Providers
From: IEHP – Quality Programs
Date: May 21, 2024
Subject: **2024 Urgent Care + Wellness Quality Incentive Program– Billing Clarification**

The **2024 Urgent Care + Wellness Quality Incentive Program** provides an opportunity for Urgent Care Providers to earn financial rewards for improving wellness services for IEHP Medi-Cal and Covered California Members.

Inland Empire Health Plan (IEHP) would like to clarify and confirm the billing requirements for the 2024 Urgent Care + Wellness Quality Incentive Program.

2024 Payment Methodology

- For eligible services, Urgent Care Providers must bill one of the qualifying program codes, in addition to Modifier 25, as appropriate, to ensure P4P payment adjudication.
- **IMPORTANT:** For the *Child and Adolescent Well-Care Visits* service, Provider billing must include the supervising Primary Care Provider type (Family Practice, General Practitioner, Pediatrics, Internal Medicine, Obstetrical/Gynecological) NPI in the rendering provider field (box 24J on the CMS 1500 form) on the claim submission in addition to the CPT and modifier 25.

How to Bill *(as applicable to the services included in this program)*

- **Adolescent Immunizations**
 - Urgent Care Providers must bill one code (for the appropriate immunization antigen) for the adolescent immunization from the table below with Modifier 25, as appropriate.
- **Child and Adolescent Well-Care Visits**
 - Urgent Care Providers must bill one code for the well-care visit from the table below with Modifier 25, as appropriate. Billing for Well-Care Visits must include the supervising Primary Care Provider type (Family Practice, General Practitioner, Pediatrics, Internal Medicine, Obstetrical/Gynecological) NPI in the rendering provider field (box 24J on the CMS 1500 form) on the claim submission in addition to the CPT and modifier 25.

- **Fluoride Varnish**

- Urgent Care Providers must bill one code for the fluoride varnish application from the table below with Modifier 25, as appropriate.

- **Lead Screening**

- Urgent Care Providers must bill one code for lead screening from the table below with Modifier 25, as appropriate.

Payment Timeline

Please note: IEHP will issue incentive payments to qualified Urgent Care Providers according to the monthly payment schedule below:

2024 URGENT CARE + WELLNESS QUALITY INCENTIVE PROGRAM PAYMENT SCHEDULE:		
Date of Service:	Claim Received:	Payment Date:
1/1/2024 - 1/31/2024	2/15/24	3/20/24
1/1/2024 - 2/29/2024	3/15/24	4/20/24
1/1/2024 - 3/31/2024	4/15/24	5/20/24
1/1/2024 - 4/30/2024	5/15/24	6/20/24
1/1/2024 - 5/31/2024	6/15/24	7/20/24
1/1/2024 - 6/30/2024	7/15/24	8/20/24
1/1/2024 - 7/31/2024	8/15/24	9/20/24
1/1/2024 - 8/31/2024	9/15/24	10/20/24
1/1/2024 - 9/30/2024	10/15/24	11/20/24
1/1/2024 - 10/31/2024	11/15/24	12/20/24
1/1/2024 - 11/30/2024	12/15/24	1/20/25
1/1/2024 - 12/31/2024	1/15/25	2/20/25
1/1/2024 - 12/31/2024	2/15/25	3/20/25
1/1/2024 - 12/31/2024	3/15/25	4/20/25

The program guide can be found at: www.providerservices.iehp.org > Provider Central > Provider Incentive Programs > Pay for Performance Program or [click here](#).

For questions related to this program, connect with IEHP’s Provider Call Center at 909-890-2054, (866) 223-4347, email ProviderServices@iehp.org or with IEHP’s Quality Department at QualityPrograms@iehp.org. All IEHP communications are available at: www.providerservices.iehp.org > Provider Central > News and Updates > Notices.