

We heal and inspire the human spirit.

To: All IEHP Providers

From: IEHP - Provider Relations

Date: May 29, 2024

Subject: Provider Website Redesign Phase II Updates

We are pleased to announce updates to the Provider website on the evening of May 30, 2024.

IEHP's Provider Website Domain Remains the Same: <u>https://www.providerservices.iehp.org</u>

This domain can be accessed via iehp.org. See images on the following page.

Although our website will have an updated look and content organization, the information you depend on is available and easy to find.

Here are some of the enhancements you can expect:

- A New User-Friendly Provider Homepage displays relevant Provider news, multiple access points for Provider Portal Login, and links to the most visited Provider pages and regulatory guidance.
- **Simplified Navigation** content is organized with streamlined drop-down menus via five navigation areas: News and Updates, Resources, Program and Services, Join the Network and our new Pharmacy category.
- **Images that Reflect our Community** IEHP is driven by its Mission to "Heal and Inspire the Human Spirit" and our updated branding design reflects our Mission, Vision and Values.
- **Specific Content Changes** –pharmacy and compliance content were revamped to assist with improved readability.

Here's where you will find frequently accessed information:

- Notices <u>www.providerservices.iehp.org</u> > News & Updates > Notices
- **Provider Incentive Programs** <u>www.providerservices.iehp.org</u> >Programs & Services > Provider Incentive Programs
- Manuals & Trainings <u>www.providerservices.iehp.org</u> > Resources > Provider Manuals & Training
- Forms, Claims & UM Clinical Criteria <u>www.providerservices.iehp.org</u> > Resources > Resources for Providers
- **Provider Contract Forms** <u>www.providerservices.iehp.org</u> > Join our Network > Provider Contract Forms

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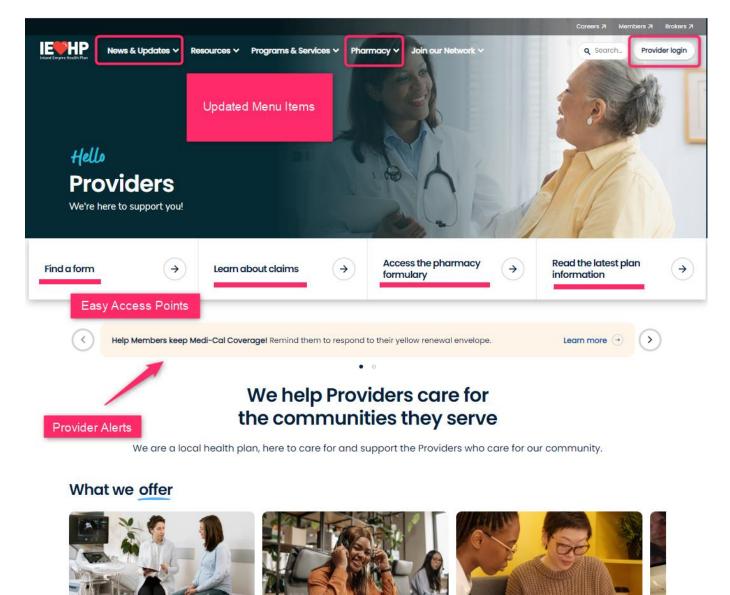
Incentive Opportunities

View programs and services (→)

high-quality care.

We offer many financial incentives to our Providers to reward

Sample: Updated Provider Website Homepage



Questions? Please contact the Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

Dedicated Support Teams

Contact provider services (→

access to our Call Center team.

We provide personalized support to every Provider and easy

All IEHP communications can be found at: <u>www.providerservices.iehp.org</u> > News & Updates > Notices (effective May 31, 2024)

Compliance & Regulatory Guidance

View compliance information (→

regulation

We help our Providers stay compliant with state and federal

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