



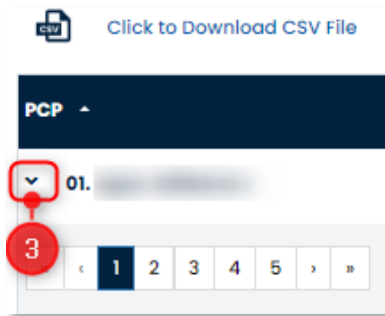
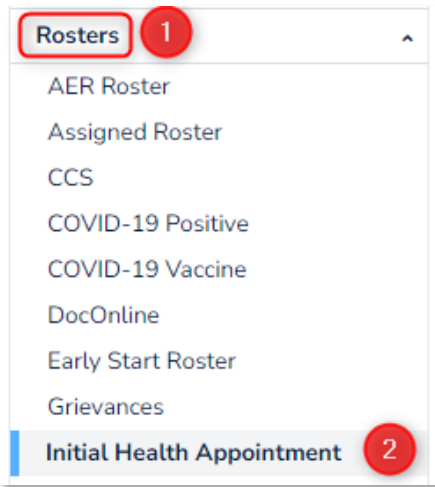
We heal and inspire the human spirit.

To: Medi-Cal PCPs and IPAs
From: Provider Relations
Date: June 3, 2024
Subject: **REMINDER: Initial Health Appointment (IHA) Roster**

The Department of Health Care Services (DHCS) requires that **all newly enrolled Medi-Cal Members must receive an Initial Health Appointment (IHA):**

- within 60 days of enrollment for Members 18 months of age and younger
- within 120 days of enrollment for Members 18 months of age and older

Please access the Initial Health Appointment (IHA) roster via the Provider Portal:



1. Select Rosters
2. Select Initial Health Appointment
3. Click arrow next to the PCP name
4. Member names and information will populate, including the IHA due date.

Member	IEHP ID	Phone	Address	Age/DOB	Effective Date	Assessment Due
						04/30/2024

Questions? Please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

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