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To: All PCPs, Specialists, BH Providers & IPAs
From: IEHP – Provider Relations
Date: June 5, 2024
Subject: **Community Supports (CS): Improved Referral Submission Process**

We have improved the Community Supports (CS) authorization request process in our secure portal. We offer 14 Community Supports, ranging from housing transition navigation and housing deposits to recuperative care, respite services, asthma remediation, medically tailored meals and more. Please review the CS list and consider which of your IEHP Members would benefit from referral.

1 and 2: When selecting the CS service type, the corresponding **CPT codes and required modifiers are now available in the dropdown** to accurately identify the services for the referring provider.

The image shows two screenshots of a web interface. The left screenshot is titled 'CPT Codes' and shows a dropdown menu with the text 'Please Select...' and a red circle '1' next to it. Below the dropdown is a list of CPT codes: 'T2040 - FINANCIAL MGMT SELF-DIRECTED WAIVER; PER 15 MIN', 'T2050 - FINANCIAL MANAGEMENT SELF-DIRECTED WAIVER; PD', 'T2041 - SUPPORTS BROKERAGE SELF-DIRECTED WAIVER; 15 MIN', 'T2051 - SUPPORTS BROKERAGE SELF-DIRECTED WAIVER; PD', and 'T1016 - CASE MANAGEMENT EACH 15 MINS - No Auth Required'. The last option is highlighted with a red box and a red circle '3'. The right screenshot is titled 'Modifier:' and shows a dropdown menu with the text 'Please Select...' and a red circle '2' next to it. Below the dropdown is a list of modifiers: 'U6 - Medicaid LOC 6, as defined by state', which is highlighted with a red box.

3. If a service does not require an authorization, “No Auth Required” will populate and user will be prevented from requesting this service.

Note: Sobering Centers do not require prior authorization and therefore are not included in the services available for authorization request.

4. The entire list of CS services and their corresponding CPT codes and modifiers are available on the Referral Request Form landing page.

Referral Request Form



Questions? Please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

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