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To: All IEHP Covered (CCA) Providers

From: IEHP – Provider Operations

Date: June 14, 2024

Subject: REMINDER: Individual Provider Taxonomy Required for CCA Billing

IEHP Covered HMO Plans launched January 1, 2024. Each provider or group is assigned a specific taxonomy code that corresponds to their specialty or type of service. This code is crucial for billing and identification. **It’s vital to use the correct taxonomy code to ensure accurate billing and prevent claims from being rejected, resulting in delayed payment.**

IMPORTANT: Eff. June 17, 2024, IEHP Covered claims billed without a taxonomy code will be rejected/denied.

Please adhere to the following IEHP Covered claims requirements:

- **Providers must include their service location and corresponding taxonomy code per their individual specialty on all claims submitted.**
- **Individual providers should not bill with a group taxonomy code.**
- **Groups should not bill with an individual taxonomy code.**

Example

Dr. Smith who is a Family Medicine provider practicing at ABC Hospital should not bill with General Acute Hospital taxonomy code and ABC Hospital should not bill with a Family Medicine taxonomy code.

- **IEHP Covered’s claims system requires taxonomy codes to successfully process claims. Failure to include required information will result in denials for IEHP Covered HMO Member claims.**

Please find reference below for appropriate taxonomy placement:

Electronic Claims Submission	Taxonomy codes on electronic claim submissions with the ASC X12N 837P and 837I format are placed in segment PRV03 and loop 2000A for the billing level which may either be an individual or organizational NPI, and segment PRV03 and loop 2420A for the rendering level.
For paper CMS-1500	Professional claims, the taxonomy code should be identified with the qualifier “ZZ” in the shaded portion of box 24I. The taxonomy code should be placed in the shaded portion of box 24J for the rendering level, and in box 33B preceded with the “ZZ” qualifier for the billing level.

Helpful reminders:

- The electronic payer ID for IEHP Covered is IECCA.
- IEHP Covered claims address:

Inland Empire Health Plan
P.O Box 4409
Rancho Cucamonga, CA
91729-1800

Please note: IEHP Covered claims billed via IEHP's secure provider portal for behavioral health and vision services automatically capture the taxonomy code of the submitting provider.

For further assistance, please contact:

- Your IEHP Provider Relations Manager (PRM): Your assigned PRM serves your practice for the IEHP Covered line of business in addition to Medi-Cal/DualChoice.
- IEHP's Provider Call Center: 1-844-248-4347, 909-291-8691, Email: ProviderServices@iehp.org

As a reminder, all IEHP communications can be found at: www.providerservices.iehp.org > News and Updates > Notices