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To: All IPAs
From: IEHP – Delegation Oversight
Date: July 1, 2024
Subject: **UPDATED: Change to Quarterly Workplan Requirements for Over and Under Utilization**

We have made a change to the Quarterly UM HICE Work Plan Requirements.

As you are aware, we added specific metrics for IPAs to focus on for 2023 that targeted metrics addressed by your Quality teams.

We acknowledge your concerns about the duplication of effort by including these metrics in your UM workplan HICE reporting.

Effective immediately, we are no longer requiring IPAs to include those specific over and under-utilization metrics in the Q4 UM workplan submissions.

Beginning with your second quarter 2024 UM Workplans and HICE reports we ask that the IPA identify and submit metrics based off your own pre-service referral volume including the proposed benchmark goal for each metric. ***Do not include any inpatient metrics for your targeted measures.**

Please submit the following metrics no later than August 15, 2024:

- Top two (2) high volume pre-service utilization metrics to be tracked for over-utilization.

and

- One (1) low volume pre-service utilization metric to be tracked for under-utilization.

Again, you will be asked to include these in your 2024 Second Quarter HICE workplan submissions, due **August 15, 2024.**

If you have any questions about this change, please contact Juan Ortega, Director of Delegation Oversight, at Ortega-j2@iehp.org.

Thank you for your partnership and commitment to provide vibrant health in our communities.