

We heal and inspire the human spirit.

To: Select PCPs & Medi-Cal Urgent Care Providers

From: IEHP – Provider Communication

Date: July 3, 2024

Subject: Share with Us: Best Practices in Administering Topical Fluoride

We are reaching out to acknowledge and commend the outstanding work your office is doing to ensure Topical Fluoride is administered to our pediatric members. Your commitment to preventive care and dedication to maintaining high standards in pediatric oral health is truly exemplary.

Your efforts in administering Topical Fluoride treatments play a crucial role in preventing dental caries and promoting the long-term oral health of the children in our plan. We greatly appreciate your diligence and dedication in this important aspect of care.

We Value Your Feedback

Please share your insight and experience in administering topical fluoride to patients under the age of 21. The goal is to identify effective strategies, common challenges, and training needs to enhance the quality of dental care. By understanding the diverse approaches and perceptions within various clinical settings, this will help us targeted interventions and resources to support IEHP's Providers.

Please take 5 minutes to complete a brief survey by scanning the QR code. Your feedback is crucial to help us support our Providers and Members.



As a reference, the following resources are available:

Topical Fluoride for Children (TFL-CH) Measure Overview

This resource is part of the Quality Performance Learning Guide and provides a comprehensive understanding of the importance and implementation of this measure.

You can access the TFL-CH measure overview here.

2024 Medical Record Review Standards (MRR)

The 2024 Medical Record Review Standards (MRR) outlines the requirements for the documentation of Topical Fluoride administration.

Please review the 2024 Medical Record Review Standards (MRR) here.

All communications sent by IEHP can also be found at: www.iehp.org > Providers > News and Updates > Notices.

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org