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To: All Providers & IPAs
From: IEHP – Provider Relations
Date: August 8, 2024
Subject: **IMPORTANT: Fraudulent All Plan Letter (APL) in Circulation**

We have been alerted by DHCS of a **fraudulent transportation APL currently in circulation** regarding transportation benefits, entitled, “Carving out of non-core benefits of non-emergency medical and non-medical transportation from managed care health plans” dated June 27, 2024.

Please note, IEHP has NOT received, nor distributed this notice, but intends to advise our Providers and IPAs of its existence and that it is fraudulent.

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

As a reminder, all IEHP communications can be found at www.providerservices.iehp.org > News & Updates > Notices