



We heal and inspire the human spirit.

To: Select IEHP Covered Providers
From: IEHP – Risk Coding & Analytics
Date: August 16, 2024
Subject: **Outreach to IEHP Covered Members to Establish Care and Provide Preventive Care Screenings!**

Preventive Care is essential for all IEHP Members! As a reminder, IEHP Covered (CCA) Members are included in the Global Quality Pay for Performance (GQ P4P) Program.

To maximize efforts, your office will soon receive a list of assigned IEHP Covered (CCA) Members who have **NOT been seen by your office, as of August 1, 2024.**

Please leverage the list and maximize outreach efforts by connecting with new CCA Members who have not made an initial appointment and by providing the necessary preventive care screenings.

For additional information, you can access the **2024 GQ P4P PCP Program Guide** and review the eligibility and participation requirements at: www.providerservices.iehp.org > Programs & Services > Provider Incentive Programs > Pay for Performance Program > Global Quality P4P Program or [click here](#).

Remember: IEHP Covered (CCA) is a commercial product with a fee-for-service contract rate, unlike the capitation payment model you likely have for our other lines of business. Therefore, ensure that billers properly code all diagnoses with the highest specificity to align with best practices in patient care. The encounter details will be captured in the claims submitted for the visit and all services provided.

As with our other lines of business, your office is responsible for maintaining complete and accurate documentation in the IEHP Covered Member's medical record.

Thank you in advance for your support in this important outreach initiative. We greatly appreciate your partnership in providing quality care for our Members.

Questions? Please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

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