



*We heal and inspire the human spirit.*

**To:** EVV Impacted Providers, Individual Nurse Providers & CBAS  
**From:** IEHP – Provider Relations  
**Date:** August 27, 2024  
**Subject:** **DHCS EVV Office Hours – September 9<sup>th</sup>, 20<sup>th</sup> & 24<sup>th</sup>**

The Department of Health Care Services (DHCS) Electronic Visit Verification (EVV) team, in partnership with the Department of Developmental Service, California Department of Public Health, and the California Department of Aging, will be hosting three Office Hours the month of September.

These sessions aim to allow **Providers and Jurisdictional Entities (JE) the opportunity to ask the DHCS’ EVV team questions on registration, training, submitting EVV data, and any additional inquiries you may have.** This webinar will be an interactive conversation between Providers, JEs and the DHCS’ EVV team.

Please email any questions in advance to the DHCS EVV team at [EVV@dhcs.ca.gov](mailto:EVV@dhcs.ca.gov) to allow time to prepare responses and for possible live demonstrations.

	Meeting Option 1	Meeting Option 2	Meeting Option 3
<b>Date</b>	<b>Monday, September 9<sup>th</sup></b>	<b>Friday, September 20<sup>th</sup></b>	<b>Tuesday, September 24<sup>th</sup></b>
<b>Time</b>	<b>9:00 – 10:00 a.m.</b>	<b>3:00 – 4:00 p.m.</b>	<b>3:00 – 4:00 p.m.</b>
To register for any of the “Virtual/Online Office Hours” visit: <a href="http://www.dhcs.ca.gov/provgovpart/Pages/EVV.aspx">www.dhcs.ca.gov/provgovpart/Pages/EVV.aspx</a>			

For more information, visit DHCS’ EVV webpage listed above or DDS EVV webpage at [www.DDS.ca.gov/services/evv](http://www.DDS.ca.gov/services/evv)

**Assistive Services**

For individuals with disabilities, DHCS will provide free assistive devices, including language and sign-language interpretation, real-time captioning, note takers, reading or writing assistance, and conversion of training or meeting materials into braille, large print, audio, or electronic format. To request alternate format or language services, please write or email to:

EVV Assistance  
1501 Capitol Avenue  
P.O. Box 997413, MS 0000  
Sacramento, CA 95899-7413  
Email: [EVV@dhcs.ca.gov](mailto:EVV@dhcs.ca.gov)

**Please note:** The range of assistive services available may be limited if requests are received less than ten working days prior to the meeting.