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To: Medicare IPAs
From: IEHP – Utilization Management
Date: September 5, 2024
Subject: **Removal of Letter Template – Extension Needed for Additional Information**

The Inland Empire Health Plan (IEHP) would like to remind Medicare IPAs that pursuant to the CalAIM D-SNP policy guide and the IEHP Utilization Management Timeliness Standards – Centers for Medicare and Medicaid Services (CMS) **the plan or delegate may not extend the deadlines for integrated organization determinations.**

To avoid further misunderstanding, please note that we have recently removed the following **D-SNP Letter Template** from the IEHP Provider website:

- **Extension Needed for Additional Information**

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org.

As a reminder, all IEHP communications can be found at www.providerservices.iehp.org > News & Updates > Notices