



We heal and inspire the human spirit.

To: All Providers in the SB Mountain Regions, Highland & Yucaipa
From: IEHP – Provider Relations
Date: September 9, 2024
Subject: **IMPORTANT: Notify IEHP if Your Office is Impacted by the Line Fire**

We are actively outreaching to members who reside in areas impacted by the Line Fire to offer guidance and assistance in this challenging time.

We are equally concerned about our providers who serve these areas, and we are here to help.

If your practice is forced to close temporarily or modify operations, such as providing telehealth only appointments or reduced hours, please contact:

- IEHP Provider Call Center at (909) 890-2054, (866) 223-4347; or
- Email ProviderServices@iehp.org

Notifying IEHP will help us stay up to date on the impact of these devastating fire and assess the needs of our members and providers. If your office is forced to close, please contact patients whose appointments may need to be rescheduled and update office voicemails with relevant information.

Thank you for your service to our communities. Our thoughts are with everyone affected by the fires and we are here to serve you. Please do not hesitate to reach out.

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

All IEHP communications can be found at: www.providerservices.iehp.org > News and Updates > Notices