



DualChoice

IEHP Direct Stars
Incentive Program

To: IEHP – D-SNP Primary Care Providers (PCPs)
From: IEHP – Quality Systems
Date: September 24, 2024
Subject: **2024 IEHP Direct Stars Incentive Interim Reports Data Delay: Next Refresh 10/10/24**

Inland Empire Health Plan (IEHP) would like to inform you that there **will not** be a data refresh for the 2024 IEHP Direct Stars Incentive Interim reports on September 25, 2024 (data received as of September 1, 2024).

We apologize for the inconvenience and do expect to return to the regularly scheduled reporting timeline on **October 10, 2024** with a data refresh containing data received as of September 15, 2024.

Please review these updates as they are made available and leverage the **2024 IEHP Direct Stars Incentive Program Guide** to maximize your efforts in the 2024 performance year: providerservices.iehp.org > Programs & Services > Provider Incentive Programs > Pay for Performance > IEHP Direct Stars Incentive Program or [click here](#).

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org or IEHP's Quality Department at QualityPrograms@iehp.org.

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