

We heal and inspire the human spirit.

To: Medicare IPAs

From: IEHP - Delegation Oversight

Date: September 24, 2024

Subject: REVISED: Deadline Update: Enhanced Care Management (ECM) Population of Focus IPA Reporting

Per the **Department of Health Care Services (DHCS) MOC 2 Element G: D-SNP Model of Care ECM-like Services** and **IEHP Policy and Procedure Manual MA_12A3 (DualChoice)**, IPAs are responsible for coordination of Enhanced Care Management-like (ECM) services for the most vulnerable members, based on population of focus (PoF) which includes:

- Individuals with Serious Mental Health (SMI)
- Adults Living in the Community and at Risk for LTC Institutionalization
- Pregnancy, Postpartum and Birth Equity
- Members transitioning from long-term facilities

To ensure our Delegated members are aware of the benefits available to them, we will be providing your care teams with monthly reports, listing members eligible for ECM-like services.

Instructions:

Leverage the provided rosters to outreach to qualifying members and document all efforts to enroll them into ECM-like services. If a member had multiple outreaches or is part of multiple PoF in one month, there should be multiple rows for that member under the reporting month, although each outreach attempt only needs to be submitted once.

Refer to the data dictionary for specifics on each data field. Do not alter the templates in any way (e.g. adding or deleting columns or header rows). Always submit the most current template in Excel (.xlsx) format.

Deadlines Update:

Rosters from IEHP are scheduled to upload via the SFTP by the <u>15th of every month</u>. Reports can be found in your respective SFTP file path IPA/ECM.

Completed reports to IEHP are <u>due by the 1st of the month</u> following distribution via the SFTP file path /IPA/ IPA Oversight Reports/2024/month.

If you have any questions, please contact, Juan Ortega at Ortega-J2@iehp.org.

All IEHP communications can be found at: <u>www.providerservices.iehp.org</u> > News and Updates > Notices