

We heal and inspire the human spirit.

To: IEHP 834 Trading Partners

From: IEHP Production Support

Date: September 30, 2024

Subject: Urgent: IEHP Monthly Outbound 834 File Delay

Our Monthly 834 Eligibility file has been delayed.

Please expect us to generate and post the 834 file to your designated sFTP folder by noon tomorrow, October 1, 2024.

In the interim, please utilize IEHP's Provider Portal to verify Member eligibility. We apologize for any inconvenience.

If you have any questions, please do not hesitate to contact the IEHP EDI Specialists at EDISpecialist@iehp.org.

As a reminder, all IEHP communications can be found at <u>www.providerservices.iehp.org</u> > News & Updates > Notices