

We heal and inspire the human spirit.

To: All Behavioral Health Providers

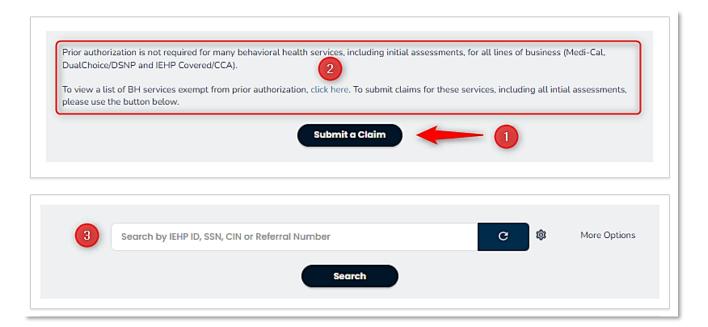
From: IEHP – Provider Relations

Date: October 7, 2024

Subject: Update to BH Authorization/Claims Submission Process

Effective June 1, 2024, we have waived the authorization requirement for Professional Routine Behavioral Health Services, rendered by a Behavioral Health Provider.

Behavioral Health Claims Submissions



- 1. As a result of this change, the Initial Assessment button has been replaced with the option to **Submit a** Claim.
- 2. For a full list of billable codes not requiring prior authorization, "click here" on the Portal or visit our <u>Claims</u> page: <u>ProviderServices.iehp.org</u> > Resources > Resources for Providers > Claims
- 3. To submit a claim for services associated with a service that required authorization, search by IEHP ID, SSN, CIN or referral number.

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email Provider Services@iehp.org

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