



*We heal and inspire the human spirit.*

**To:** All IPAs and PCPs  
**From:** IEHP – Provider Relations  
**Date:** October 16, 2024  
**Subject: Help Protect Your Members Against the Flu**

It is more important than ever to help your Members prepare for the flu season as COVID-19 continues to impact our healthcare system. To counter rampant misinformation regarding current vaccines, educate your Members on the facts about the flu vaccine from the latest Centers for Disease Control and Prevention (CDC) guideline:

- Current guidance for the use of COVID-19 and flu vaccines indicates that these vaccines **can be co-administered** at the same visit.<sup>1</sup>
- The CDC recommends the use of COVID-19 and flu vaccines for **everyone 6 months of age and older** (with rare exceptions).<sup>1</sup>
- The CDC continues recommending multiple, new immunizations to protect those most at risk of getting very sick with RSV: infants, toddlers, pregnant people, and adults 60 years and older.<sup>2,3</sup>

For more resources to help your Members understand the importance of getting a flu shot, please visit our website: [www.providerservices.iehp.org](http://www.providerservices.iehp.org) > Resources > Resources for Members > Health & Wellness

**REIMBURSEMENT:**

- Eligible IEHP Medi-Cal Members ages 6 months to 18 years should receive flu vaccinations from their Primary Care Providers utilizing serum provided by the Vaccines for Children (VFC) Program.
- Eligible IEHP Medi-Cal and IEHP Covered Members ages 18 years old and older, should receive flu vaccinations from their Primary Care Providers (PCPs) or Pharmacy Providers. Submit CMS 1500 claim forms for flu serum with the appropriate CPT code to:

<p><b>For IEHP Medi-Cal Claims:</b>  <b>Inland Empire Health Plan – Claims Dept.</b>  <b>P.O. Box 4349</b>  <b>Rancho Cucamonga, CA 91729-4349</b></p>	<p><b>For IEHP Covered Claims:</b>  <b>IEHP Covered Claims Department</b>  <b>P.O. Box 4409</b>  <b>Rancho Cucamonga, CA 91729-4349</b></p>
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- For IEHP DualChoice Members, claims for the flu serum should be submitted to the Member’s assigned IPA.

Please continue to bill valid Medi-Cal procedure codes and modifiers when submitting for payments of service. If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email [ProviderServices@iehp.org](mailto:ProviderServices@iehp.org)

All IEHP communications can be found at: [www.providerservices.iehp.org](http://www.providerservices.iehp.org) > News and Updates > Notices

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1. Centers for Disease Control and Prevention (CDC). CDC Recommends Updated 2024-2025 COVID-19 and Flu Vaccines for Fall/Winter Virus Season. <https://www.cdc.gov/media/releases/2024/s-t0627-vaccine-recommendations.html> Last Reviewed June 27, 2024.  
2. Centers for Disease Control and Prevention (CDC). RSV Vaccines. <https://www.cdc.gov/rsv/vaccines/index.html> Last reviewed August 30, 2024.  
3. Centers for Disease Control and Prevention (CDC). Respiratory Syncytial Virus (RSV) Immunizations. <https://www.cdc.gov/vaccines/vpd/rsv/index.html> Last reviewed September 4, 2024.