



DualChoice

IEHP Direct Stars

Incentive Program

To: IEHP Direct D-SNP Primary Care Providers (PCPs)
From: IEHP – Quality Systems
Date: October 17, 2024
Subject: **2024 IEHP Direct Stars Incentive Program Star – Performance Goals Update**

Inland Empire Health Plan (IEHP) has adjusted the 2024 IEHP Direct Stars Incentive Program performance goals. The updates have been made to align IEHP's Direct Stars Incentive Program performance goals with the Centers for Medicare and Medicaid Services (CMS) regulatory performance standards.

2024 IEHP Direct Stars Incentive Guide Updates:

- **Updated Star Goals for the following measures:**
 - Care for Older Adults – Pain Assessment
 - Care for Older Adults- Medication Review
 - Colorectal Cancer Screening
 - Transitions of Care – Med Rec Post Discharge
 - Glycemic Status > 9.0% - Poor Control
 - Controlling High Blood Pressure
 - Breast Cancer Screening
 - Diabetes Eye Exam

NOTE: For the Flu Vaccine measure, the Star Goal may be adjusted once measurement year (2023) national benchmarks are available (estimated 2024 Quarter 4).

Please review these updates as they are made available and leverage the **2024 IEHP Direct Stars Incentive Program Guide** to maximize your efforts in the 2024 performance year: www.providerservices.iehp.org > Programs & Services > Provider Incentive Programs > Pay for Performance > IEHP Direct Stars Incentive Program or [click here](#).

Any questions about this program can be sent to IEHP's Provider Call Center at 909-890-2054 or to IEHP's Quality Department at QualityPrograms@iehp.org.

As a reminder, all IEHP communications can be found at www.providerservices.iehp.org > News & Updates > Notices