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To: Medi-Cal IPAs
From: IEHP – Utilization Management
Date: November 7, 2024
Subject: **NEW: UM Cancellation Audit Tool – Medi-Cal**

Inland Empire Health Plan (IEHP) has recently added a new Utilization Management (UM) Audit Tool file to the IEHP Provider website:

- 2025 Medi-Cal Cancellation Audit Tool

Please note, **starting in January 2025**, IEHP will begin a Monthly Retrospective Audit of Cancellation Files.

The new file is now available on the following page:

www.providerservices.iehp.org > Resources > Resources for Providers > Forms > DOA or [click here](#).

For questions, please contact Juan Ortega at Ortega-J2@iehp.org or Jessica Gonzalez at gonzalez-j6@iehp.org.

All IEHP communications can be found at www.providerservices.iehp.org > News & Updates > Notices