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To: EVV Impacted Providers, Individual Nurse Providers & CBAS
From: IEHP – Provider Relations
Date: November 12, 2024
Subject: **CBAS Updates & DHCS EVV Office Hours for November 15 & December 9**

New CDA Form IMS 36

The CBAS Program announces an updated *Provider Participation Agreement (CDA Form IMS 36)* that includes language supporting *Electronic Visit Verification (EVV)*, a federally mandated system to reduce fraud in Medicaid, established by the 21st Century Cures Act.

In California, EVV regulations are found in the Welfare and Institutions Code Section 14043.51. CBAS centers must comply with EVV by adopting the updated IMS 36, reaffirmed every two years during recertification.

For general EVV information, visit the CDA CalEVV webpage. Questions can be emailed to EVV@aging.ca.gov.

EVV Self-Registration Tips

CBAS centers must self-register to use the EVV system. The CDA has a user-friendly EVV webpage with guidance, including the “*Provider Self-Registration Portal*.”

You can visit: https://aging.ca.gov/Providers_and_Partners/Community-Based_Adult_Services/CalEVV/

When registering, select the CDA option for payer association and create an additional payer association with DHCS if you have Fee for Service participants. Utilize the step-by-step videos and guides for the registration process.

Upcoming EVV “Office Hour” Online Trainings

Please note: As of November 1, 2024, this will be a Q&A Session only (there will be no presentation).

Register to come if you have questions for the team and drop in at any time during the hour session. Our EVV team can provide 1:1 assistance during our new Office Hours format.

The Department of Health Care Services (DHCS) Electronic Visit Verification (EVV) team, in partnership with the Department of Developmental Services (DDS), California Department of Public Health (CDPH), and the California Department of Aging (CDA), will be hosting two (2) Office Hours the month of November.

The purpose of Office Hours is to allow providers and JEs the opportunity to ask our EVV team questions on registration, capturing EVV visit data, how to navigate the CalEVV portal, and any additional inquiries you may have. This webinar will be an interactive conversation between providers, JEs and our EVV team.

Please email our team at EVV@dhcs.ca.gov any questions in advance to allow our team time to prepare responses and for possible live demonstrations.

	Meeting Option 1	Meeting Option 2
Date	Friday, November 15 (Q&A Session Only)	Monday, December 9 (Q&A Session Only)
Time	2:30–3:30pm	1–2pm

Please visit DHCS' [EVV webpage](#) or DDS' [EVV webpage](#) for more information.

Assistive Services

For individuals with disabilities, DHCS will provide free assistive devices, including language and sign-language interpretation, real-time captioning, note takers, reading or writing assistance, and conversion of training or meeting materials into braille, large print, audio, or electronic format. To request alternate format or language services, please write or email to:

EVV Assistance
1501 Capitol Avenue
P.O. Box 997413, MS 0000
Sacramento, CA 95899-7413
Email: EVV@dhcs.ca.gov

Please note: The range of assistive services available may be limited if requests are received less than ten working days prior to the meeting.