



# Urgent Care + Wellness Quality Incentive Program

**To:** IEHP Medi-Cal Urgent Care Providers

**From:** IEHP – Quality Programs

**Date:** November 26, 2024

**Subject: Urgent Care + Wellness Quality Incentive Program – 2025 Program Guide Release**

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We are pleased to announce the release of the **2025 Urgent Care + Wellness Quality Incentive Program Guide!** An electronic version of the guide is now available on the IEHP website at: [www.providerservices.iehp.org](http://www.providerservices.iehp.org) > Programs & Services > Provider Incentive Programs > Pay for Performance Program > Urgent Care + Wellness Quality Incentive Program or [click here](#).

The 2025 Urgent Care + Wellness Quality Incentive Program Guide provides program details including the 2025 program requirements, payment timeline, service details, and more!

## **GENERAL PROGRAM INFORMATION**

### **Eligibility**

- Urgent Care Providers with a Medi-Cal contract with IEHP are eligible to participate in the 2025 Urgent Care + Wellness Quality Incentive Program. The urgent care provider must have at least one Primary Care Physician (PCP) type practitioner.

### **Services**

- The following services are included in the 2025 Urgent Care + Wellness Quality Incentive Program:
  - Adolescent Immunizations
  - Child and Adolescent Well-Care Visits
  - Fluoride Varnish
  - Lead Screening

### **Payment**

- Eligible Urgent Care providers will receive a monthly financial incentive for each eligible service. Service must meet the eligible criteria located in the program guide.
- 2025 Urgent Care + Wellness Quality Incentive Program incentives will be paid monthly by IEHP, on the 20<sup>th</sup> of each month.
- Participating Urgent Care Providers will be reimbursed for eligible adolescent immunizations for the measurement year 2025. NOTE: The reimbursement amounts also include adolescent immunization administration. The following adolescent immunizations qualify for reimbursement:
  - Meningococcal Conjugate
  - Tdap (Tetanus-Diphtheria-Pertussis)
  - Human Papillomavirus (HPV)
- Please leverage the 2025 Urgent Care + Wellness Quality Incentive Program Guide for payment details.

We encourage your office to review the program guide to maximize your efforts in the **2025 Urgent Care + Wellness Quality Incentive Program**.

If you have any questions, please contact IEHP's Provider Call Center at 909-890-2054, (866) 223- 4347, email [ProviderServices@iehp.org](mailto:ProviderServices@iehp.org) or to IEHP's Quality Department at [QualityPrograms@iehp.org](mailto:QualityPrograms@iehp.org).