

We heal and inspire the human spirit.

To: Medi-Cal IPAs

From: IEHP – Utilization Management

Date: December 13, 2024

Subject: UPDATE: Medi-Cal UM Referral Universe Template

Inland Empire Health Plan (IEHP) has recently made updates to the following Utilization Management template.

• Medi-Cal UM Referral Universe

IEHP requires that the updated Medi-Cal UM Referral Universe template be incorporated into your workflows as soon as possible. IEHP will begin auditing implementation of the updated template for your **December 2024 data**.

The updated template is now available on IEHP's Provider website:

www.providerservices.iehp.org > Resources > Resources for Providers > Forms > DOA > or <u>click here</u>.

For questions, please contact, Juan Ortega at Ortega-J2@iehp.org or Jessica Gonzalez at gonzalez-j6@iehp.org. All IEHP communications can be found at www.providerservices.iehp.org > News & Updates > Notices