



We heal and inspire the human spirit.

To: All IPAs
From: IEHP – Delegation Oversight
Date: December 23, 2024
Subject: UPDATE: Independent Medical Review Forms

The Inland Empire Health Plan (IEHP) has recently updated the **Independent Medical Review (IMR) Forms** and are now accessible via the **Medi-Cal and D-SNP Letter Template** sections located on the Provider website.

All IMR Forms are also available in IEHP's threshold languages – English, Spanish, Chinese and Vietnamese.

Updated IMR Form – Medi-Cal Letter Templates:

- Notice of Action – Carve Out
- Notice of Action – Delay
- Notice of Action – Deny
- Notice of Action – Modify
- Notice of Action – Terminate

The updated form can be located at:

www.providerservices.iehp.org > Resources > Resources for Providers > Forms > Medi-Cal Letter Templates > or [click here](#).

Updated IMR Form – D-SNP Letter Templates:

- Coverage Decision Letter Part B Drug – 7 Day Appeal
- Coverage Decision Letter Medical – 30 Day Appeal

The updated form can be located at:

www.providerservices.iehp.org > Resources > Resources for Providers > Forms > D-SNP Letter Templates > or [click here](#).

IEHP requires that the updated forms be incorporated into your workflows as soon as possible. IEHP will begin auditing implementation of the updated templates for letters dated as of **February 1, 2025**.

For questions, please contact, Juan Ortega at Ortega-J2@iehp.org or Jessica Gonzalez at gonzalez-j6@iehp.org.

All IEHP communications can be found at www.providerservices.iehp.org > News & Updates > Notices