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To: IEHP Covered Delegates

From: IEHP – Utilization Management

Date: January 2, 2025

Subject: NEW: IEHP Covered UM Referral Universe Template

Inland Empire Health Plan (IEHP) has recently added a new Utilization Management Template to the IEHP Provider website:

• IEHP Covered UM Referral Universe

IEHP requires that the updated IEHP Covered UM Referral Universe template be incorporated into your workflows as soon as possible. IEHP will begin auditing implementation of the template mentioned for the **January 2025** data.

This new file is now available on the following page:

<u>www.providerservices.iehp.org</u> > Resources > Resources for Providers > Forms > DOA > IEHP Covered UM Referral Universe or click here.

For questions, please contact Juan Ortega at Ortega-J2@iehp.org or Jessica Gonzalez at gonzalez-j6@iehp.org. All IEHP communications can be found at www.providerservices.iehp.org > News & Updates > Notices