



*We heal and inspire the human spirit.*

**To:** PCPs, Specialists, OB/GYNs, BH, Ancillary, and Vision Providers

**From:** IEHP – Provider Relations

**Date:** January 31, 2025

**Subject: REMINDER: Submit 2025 Provider Policy and Provider Manual Acknowledgement of Receipt (AOR) Today**

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IEHP's 2025 Provider Policy and Procedure and EDI Manuals are now available. The manuals are available at [www.providerservices.iehp.org/en/resources/provider-manuals-and-training/manuals-trainings](http://www.providerservices.iehp.org/en/resources/provider-manuals-and-training/manuals-trainings).

On December 13, 2024, an e-mail or a letter was sent to your office with a unique access code and link to the electronic **Acknowledgement of Receipt (AOR) Form**.

**If you haven't responded, please submit your AOR today, either [here](#) electronically or by visiting:**

[www.providerservices.iehp.org](http://www.providerservices.iehp.org) > Resources > Provider Manuals and Training > Acknowledgement of Receipt

In doing so, you will acknowledge your awareness and review of the IEHP's current and updated policies and procedures that went into effect on **January 1, 2025**.

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email [ProviderServices@iehp.org](mailto:ProviderServices@iehp.org)

All IEHP communications can be found at: [www.providerservices.iehp.org](http://www.providerservices.iehp.org) > News and Updates > Notices