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To: Medicare IPAs
From: IEHP – Delegation Oversight
Date: February 12, 2025
Subject: **UPDATE: D-SNP Templates**

Inland Empire Health Plan (IEHP) has recently updated the following **D-SNP templates** on the IEHP Provider website.

D-SNP Letter Template:

The following letter template is available in all threshold languages – English, Spanish, Chinese and Vietnamese.

- **Notice of Medicare Non-Coverage Letter Template**

IEHP requires that the updated letter template be incorporated into your workflows as soon as possible. IEHP will begin auditing implementation of the updated template for letters dated as of **April 1, 2025**.

This is now available on the following page:

www.providerservices.iehp.org > Resources > Resources for Providers > Forms > D-SNP Letter Templates > Notice of Medicare Non-Coverage or [click here](#).

D-SNP Matrix Template:

- **IEHP Pre-Service Denial Reason Matrix (D-SNP)**

This is now available on the following page:

www.providerservices.iehp.org > Resources > Resources for Providers > Forms > DOA > IEHP Pre-Service Denial Reason Matrix (D-SNP) or [click here](#).

For questions, please contact Juan Ortega at Ortega-J2@iehp.org or Jessica Gonzalez at gonzalez-j6@iehp.org.

All IEHP communications can be found at www.providerservices.iehp.org > News & Updates > Notices