

We heal and inspire the human spirit.

To: Medi-Cal IPAs

From: IEHP – Utilization Management

Date: February 13, 2025

Subject: UPDATE: Medi-Cal UM Referral Universe Template

Inland Empire Health Plan (IEHP) has recently updated the following **Medi-Cal UM Referral Universe Template** on the IEHP Provider website.

Referral Universe Update:

• Additional guidance was added to instructions tab.

IEHP requires that the updated template be incorporated into your workflows as soon as possible. IEHP will begin auditing implementation of the updated template for your **February 2025** data.

The updated template is now available on the following page:

<u>www.providerservices.iehp.org</u> > Resources > Resources for Providers > Forms > DOA or <u>click here</u>.

For questions, please contact Juan Ortega at <u>Ortega-J2@iehp.org</u> or Jessica Gonzalez at <u>gonzalez-j6@iehp.org</u>. All IEHP communications can be found at <u>www.providerservices.iehp.org</u> > News & Updates > Notices