



We heal and inspire the human spirit.

To: IEHP DualChoice (HMO D-SNP) and IEHP Covered (CCA) PCPs, Specialists and Psychiatrists

From: IEHP – Provider Relations

Date: February 19, 2025

Subject: Mail Order Pharmacy Available for IEHP DualChoice and IEHP Covered Members

IEHP DualChoice (HMO D-SNP) and IEHP Covered (CCA) Members can skip the line at the pharmacy and receive their medications by mail!

What are the benefits?

- FREE home delivery
- Up to a 100-day supply
- Refill reminders

How do Members enroll?

IEHP Covered (CCA) Members call:	IEHP DualChoice (HMO D-SNP) Members call:
SortPak: 1-877-570-7787 or Birdi: 1-855-873-8739	SortPak: 1-877-570-7787
CCA questions? Call us at 1-855-433-IEHP (4347), 8am-6pm, Monday-Friday. TTY users should call 711	DSNP questions? Call us at 1-877-273-IEHP (4347), 8am-8pm (PST), 7 days a week, including holidays. TTY users 1-800-718-4347

Would You Like Fliers for Your Members?

If you are receiving this notice by fax, please visit our Notices page to download color copies to post in your office: www.providerservices.iehp.org > News and Updates > Notices

If by email, please see attachments.

All IEHP communications can be found at: www.providerservices.iehp.org > News and Updates > Notices

Get a 100-day supply of medicine **DELIVERED TO YOUR HOME!**



Skip the trip to the pharmacy and never worry about running out of medicine. Learn how to sign up below.

With Mail Order Pharmacy, you get:

- ▶ FREE delivery to your home
- ▶ Up to a 100-day supply
- ▶ Refill reminders

Get started today!

Call SortPak at **1-877-570-7787** and let them know you want to sign up for Mail Order Pharmacy.

Have questions?

Call us at **1-877-273-IEHP (4347)**, 8am-8pm (PST), 7 days a week, including holidays. TTY users **1-800-718-4347**.

Please Note: If you do not wish to use this pharmacy, you can find a full list of other pharmacies in our network at **www.iehp.org**. Beneficiaries generally must use network pharmacies to access their prescription drug benefit.



IEHP DualChoice (HMO D-SNP) is an HMO plan with a Medicare contract. Enrollment in IEHP DualChoice (HMO D-SNP) depends on contract renewal.

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Get started today!

Call one of our Mail Order
Pharmacies to sign up:

- ▶ **Birdi:** 1-855-873-8739
- ▶ **SortPak:** 1-877-570-7787

Have questions?

Call us at **1-855-433-IEHP (4347)**, 8am-6pm,
Monday-Friday. TTY users should call **711**.

Please Note: If you do not wish to use this pharmacy, you can find
a full list of other pharmacies in our network at **www.iehp.org**.
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Obtenga un suministro de medicamentos de hasta 100 días



¡ENTREGADO EN SU DOMICILIO!

Evite tener que ir a la farmacia y ya no se preocupe por quedarse sin medicamentos.

Si usa las farmacias con Servicio de Entrega por Correo, usted obtiene:

- ▶ Entrega GRATUITA a su domicilio
- ▶ Un suministro para hasta 100 días
- ▶ Recordatorios de resurtidos

¡Empiece hoy!

Llame a una de nuestras farmacias con servicio de envíos por correo para inscribirse.

- ▶ **Birdi:** 1-855-873-8739
- ▶ **SortPak:** 1-877-570-7787

¿Tiene alguna pregunta?

Llámenos al **1-855-433-IEHP (4347)**, de 8am a 6pm, de lunes a viernes. Los usuarios de TTY deben llamar al **711**.

Nota: Si no desea usar esta farmacia, puede encontrar una lista completa de otras farmacias en nuestra red en **www.iehp.org**. Los beneficiarios normalmente deben usar las farmacias de la red para acceder a su beneficio de medicamentos recetados.

