



*We heal and inspire the human spirit.*

**To:** IEHP Covered Delegates

**From:** IEHP – Utilization Management

**Date:** February 28, 2025

**Subject: UPDATE: IEHP Covered UM Referral Universe Template**

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Inland Empire Health Plan (IEHP) recently updated the **IEHP Covered UM Referral Universe Template** on the IEHP Provider website.

**Referral Universe Update:**

- Additional guidance was added to instructions tab.

IEHP requires that the updated template be incorporated into your workflows as soon as possible. IEHP will begin auditing implementation of the updated template for your **March 2025** data.

The updated template is now available on the following page:

[www.providerservices.iehp.org](http://www.providerservices.iehp.org) > Resources > Resources for Providers > Forms > DOA or [click here](#).

For questions, please contact Juan Ortega at [Ortega-J2@iehp.org](mailto:Ortega-J2@iehp.org) or Jessica Gonzalez at [gonzalez-j6@iehp.org](mailto:gonzalez-j6@iehp.org).

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