

To: All Medi-Cal PCPs
From: IEHP – Integrated Transitional Care (ITC) Department
Date: March 3, 2025
Subject: REMINDER: Medication Reconciliation Letters Available in Provider Portal

As a reminder, **Member Medication Reconciliation Post-Discharge Letters** are available for viewing/download on the Provider Portal.

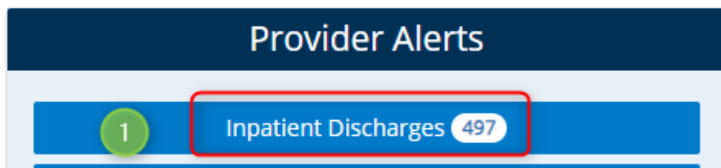
What is a Medication Reconciliation Letter?

A Medication Reconciliation letter details services provided to address:

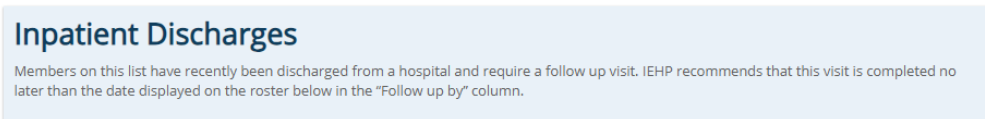
- Discrepancies in medication therapy
- Evaluate drug safety/risks
- Identify potential gaps in care
- Support optimization of the Member medication care plan after hospital discharge

During the transition from hospital to home, Members are vulnerable to medication errors, due to changes in medication regimens and other prescribers involved. Medication Reconciliation has been shown to improve health outcomes and reduce medication-related injuries, health care expenses and overall risk for readmission.

How do I view the Medication Reconciliation Letter?



1. Log into the Provider Portal and click "**Inpatient Discharges**" Alerts on the Home page to access the Roster.



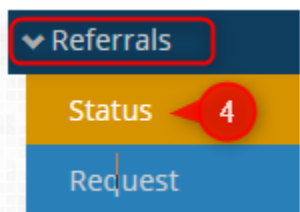
2. Once redirected to the Inpatient Roster, select the Provider to open their roster.

PCP ↑	PCP NPI	IPA	Hospital ID
01.		IEHP Direct (JJ)	0042

Total Members: 12

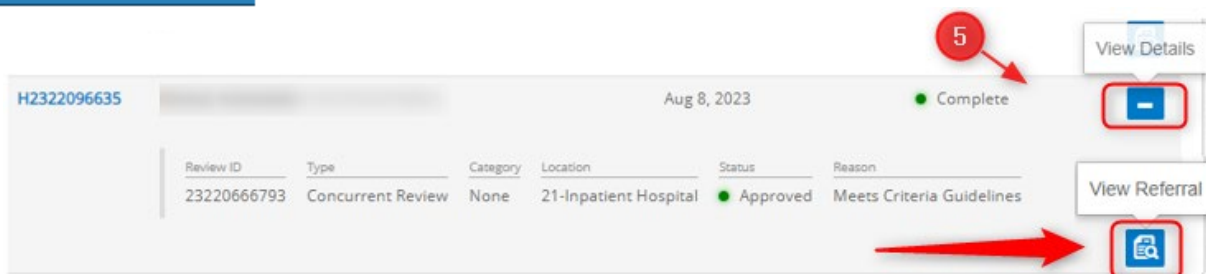
Member/ IEHP ID /Phone	LOB	DOB	Discharge	Hospital	Disposition	Primary Diagnosis	Risk Score	Follow up by
Doe, John IEHP ID: 0000000000	Medi-Cal	03/17/1993	08/09/2023	Desert Regional Medical Center	Home-Self Care		0.1	09/08/2023

3. Copy the Member ID.

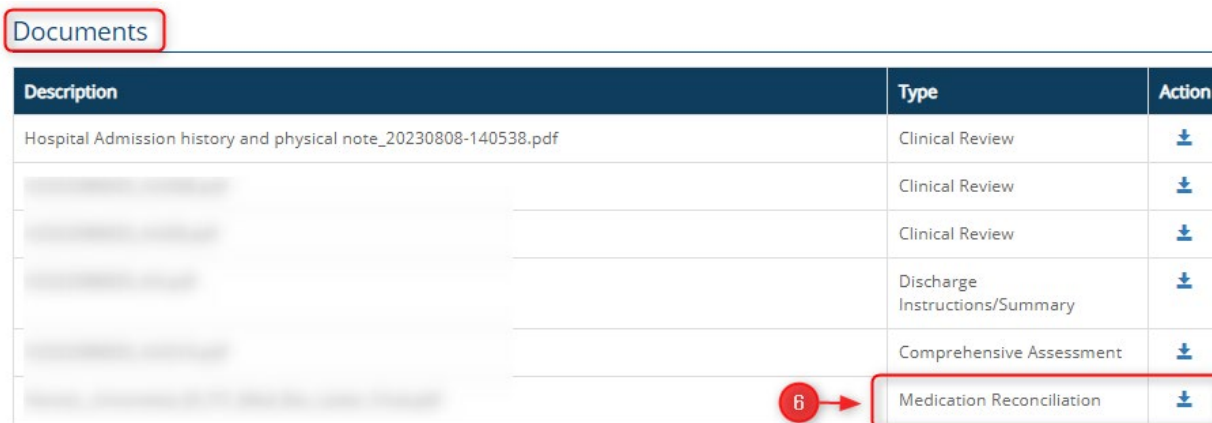


4. Access **Referrals > Status** and **Paste the Member ID** into the search box.

5. Click **View Details** and then **View Referral** to access the Member's Documents under their inpatient authorization.



6. **Download** and **assess** the Medical Reconciliation (Med Rec) Form. Please save a copy in the Member's medical record.



We encourage and appreciate your review to support a safe and optimized medication plan for your Members.

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

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