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To: IEHP Direct PCPs
From: IEHP - Provider Experience
Date: March 3, 2025
Subject: **February Capitation Payments**

Due to a processing concern that occurred on Friday, February 28, only a portion of capitated payments were issued to our network. The remaining capitation payments will be issued today, March 3, 2025.

As a reminder, IEHP policy and contracts advise that capitated services compensation will be processed on or before the fifth (5th) day of each month following the month of service. This includes the following Provider services:

- Targeted Rate Increase capitation payments for Direct Providers
- Urgent Cares

As we typically exceed the standard of payment by the 5th of the following month, we are sharing this message to assure providers that capitation payment is being issued timely.

Thank you for your continued partnership with IEHP and the care you provide to our community.

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org.

All IEHP communications can be found at: providerservices.iehp.org > News and Updates > Notices.