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**To:** Medicare IPAs  
**From:** IEHP – Delegation Oversight  
**Date:** March 11, 2025  
**Subject:** **UPDATE: D-SNP Letter Template**

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Inland Empire Health Plan (IEHP) has recently updated the following **D-SNP Letter Template** to include the updated dismissal notification date of appeals. Appeals must be received within **65 calendar days** of the date of the dismissal notice.

**D-SNP Letter Template:**

The following letter template is available in all threshold languages – English, Spanish, Chinese and Vietnamese.

- **Notice of Dismissal of Coverage Request Letter Template**

IEHP requires that the updated letter template be incorporated into your workflows as soon as possible. IEHP will begin auditing implementation of the updated template for letters dated as of **May 1, 2025**.

This is now available on the IEHP Provider website:

[www.providerservices.iehp.org](http://www.providerservices.iehp.org) > Resources > Resources for Providers > Forms > D-SNP Letter Templates > Notice of Dismissal of Coverage Request or [click here](#).

For questions, please contact Juan Ortega at [Ortega-J2@iehp.org](mailto:Ortega-J2@iehp.org) or Jessica Gonzalez at [gonzalez-j6@iehp.org](mailto:gonzalez-j6@iehp.org).

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